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National Best Practice Unit –  
Tackling Indigenous Smoking

**JURISDICTIONAL  
WORKSHOP REPORT  
SOUTH AUSTRALIA**

17 June 2021

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July 2021

## Introduction

The Tackling Indigenous Smoking (TIS) jurisdictional workshops are an important way in which the National Best Practice Unit Tackling Indigenous Smoking (NBPU TIS) provides support to the TIS teams located in the Regional Tobacco Control Grant (RTCG) organisations.

The workshops aim to:

- develop and create working relationships with TIS teams and Project Officers with the National Best Practice Unit
- promote an evidence-based approach to tackling smoking in Aboriginal and Torres Strait Islander communities;
- share best practice of 'what works' and develop a community of practice amongst TIS teams (peer-to-peer learning and network building);
- provide a forum for resolving implementation challenges;
- provide training and tools to assist TIS teams in program delivery; and
- ensure a shared understanding of the TIS program

There are six jurisdictional TIS workshops per year<sup>1</sup>.

## The South Australia Jurisdictional Workshop

Fortunately, despite the COVID-19 pandemic, the South Australia TIS jurisdictional workshop was able to be held face-to-face in Adelaide with all three TIS teams attending in person. The workshop was held over a full day on its planned date of 17 June 2021.

### Program

A draft workshop program was developed on the basis of consultation with TIS teams from the jurisdiction through an online survey. See [Attachment A](#) for an outline of the program as distributed to participants ahead of the workshop.

Summaries of the Workshop sessions are as follows – please see participant presentations on the Jurisdictional Workshop presentations page of the TIS Website<sup>2</sup> for details.



**Robert Kardi Taylor welcomes participants to Country**

**1. Housekeeping (Raquel Kerdel, NBPU Project Officer)**

**2. Welcome to Country & Introductions**

Robert Kardi Taylor of Kuma Kaaru Cultural Services welcomed participants to Country.

<sup>1</sup> The workshops for New South Wales and the Australian Capital Territory, and for Tasmania and Victoria are combined.

<sup>2</sup> See <https://tacklingsmoking.org.au/resources/jurisdictional-workshop-presentations/>.

### 3. National Co-ordinator - Latest Update for the TIS Program and Q&A (Prof. Tom Calma AO, National Co-ordinator TIS)

Professor Calma gave an overview of the TIS Program for participants. He emphasised that current TIS program funding ends on 30 June 2022, and that in order for the TIS program to continue to be funded all Grant Recipients TIS teams need to continue the work they are doing to deliver services and gather data on the effect of changing behaviours of smoking in their communities. He reminded teams to continue to develop partnerships with other Aboriginal organisations in their regions to promote the tobacco control message. Now that COVID-19 travel restrictions have eased in most jurisdictions, there is a need to get out into the communities: TIS is all about 'by our mob, for our mob'.

### 4. Impact Evaluation – TIS regional grants on smoking outcomes (Raglan Maddox PhD MPH)

This presentation was delivered by Raglan Maddox from the Australian National University (ANU) about the impact evaluation being conducted by the Australian National University of TIS regional grants on smoking outcomes. Raglan reported that Smoking rates are declining for Aboriginal and Torres Strait Islander people but there is still room for improvement. The ANU team is working with TIS teams to measure the impact of the TIS program on smoking rates, attitudes to smoking and exposure to smoking. Raglan also asked the TIS teams for feedback on two tobacco control concept maps that ANU have been developing.

### 5. Department of Health - Program update, and Q&A (Matilda Jureidini A/Director Child and Family Health Section, Department of Health)

Ms Jureidini updated participants on the TIS program from the perspective of the Department of Health, including on:

- how tobacco use is tracking against 'big picture' goals;
- the emerging priorities and policy context, including the National Agreement on Closing the Gap, the draft National Aboriginal and Torres Strait Islander Health Plan 2021-2031, the draft National Preventive Health Strategy, and the National Tobacco Strategy 2020-2030 (in development); and
- key priorities for TIS (demonstrating impact and maximising impact)



**Matilda Jureidini addresses the Workshop**

### 6. NBPU TIS Update/actions/follow up (Eileen Van Iersel, Manager NBPU TIS)

Eileen Van Iersel gave a brief update on:

- new recruits to the NBPU team;
- how NBPU are 'doing it differently' in response to COVID19 restrictions, including locating staff in jurisdictions and using online meeting facilities (e.g. Zoom); and
- TIS Website developments.

## 7. Discussion of findings from mid-term evaluation of the TIS Program (Lena Etuk Cultural & Indigenous Research Centre Australia)

Lena of CIRCA reported on the findings of the mid-term evaluation of the TIS Program which will be released once approved by the Department of Health. Lena covered the following areas in her presentation:

- The National evaluation of the TIS program – implementation, appropriateness & outcomes;
- discussion of findings with the following questions:
  - Is TIS evidence based, appropriate and supported?
  - Is TIS achieving short-term outcomes?
  - Is TIS achieving medium term outcomes?
  - Is TIS improving access to Quit Support?
  - Is the program worth maintaining?
- Recommendations – Help Teams reflect and take time to consider implications; Improve processes and approaches to achieving TIS program outcomes.

## 8. Quitskills Program update & Q&A (Jason Bakker)

Jason's presentation covered:

- Quitskills Modalities of Learning (face to face, recorded Webinar, live Webinars and Virtual Classrooms);
- completion rates of the training with the comparison of face to face and all delivery modes;
- units of competency; and
- merchandise.

## 9. Visibility Frameworks for Social Media Impact (Claudine Thornton – Claudine Thornton Creative)

Social Media is an important tool for TIS teams to engage the community. Claudine's presentation touched on visual elements and gave insights to TIS teams that focused on 'Seeing

OURSELVES' in content such as our values and the use of credible sources of content, such as sportspeople, community ambassadors and ex-smokers. The presentation also gave insights on Visual clues on how to better engage the community for example through simple messaging, using Koori colours, Emoji's etc. Claudine has also put together a digital 'goody bag' for teams which will be made available via the TIS Website.



**Claudine Thornton presenting on Visibility Frameworks for Social Media Impact**

## 10. Wise Practices to Address Vaping (A/Prof. Penney Upton)

In response to requests from TIS Teams, Penney's presentation covered a range of issues about vaping / e-cigarettes, including:

- what are e-cigarettes?
- evidence that vaping is increasing in Australia
- emerging evidence to support population health promotion approaches to tackling vaping
- a summary of best practice approaches to tackling vaping (using similar methods and approaches to addressing tobacco use)
- discussion with teams about the extent of e-cigarette use in their communities and how they are tackling this.

## 11. Quitline Program update & Q&A (Glen Benton and Jamara Maza)

Glenn and Jamara gave a brief update on Quitline activities and how the team are addressing COVID restrictions including:

- a series of podcasts sharing community stories (<https://bit.ly/2V8DM5a>); and
- new video resources (<https://bit.ly/3x1VQLv>).

## 12. DASSA (Drug & Alcohol Services SA) – Program update & Q&A (Cassandra Jones)

Cassandra Jones gave an update on DASSA's Aboriginal targeted smoking cessation campaign: 'Give up smokes' which ran from 2019-2020. This included an overview view of evaluation feedback from the campaign.

## 13. RTCGR / TIS Team Shared Success Story (facilitated by Raquel Kerdel, NBPU Project Officer)

Each TIS team was invited to brief the workshop about their approach to tackling smoking in the Aboriginal and Torres Strait Islander communities in which they live and serve about their successes and challenges. Presentations were made by the following teams:

- Aboriginal Health Council of South Australia
- Nunkuwarrin Yunti of South Australia
- Pangula Mannamurna Aboriginal Corporation



**Trevor Wingard of the Aboriginal Health Council of South Australia**

## 14. Reflections on the workshop, Wrap up (Prof Tom Calma AO, National Coordinator TIS)

Professor Tom closed the workshop, thanking all participants and especially the TIS teams for their informative presentations, noting that there were clearly some great activities happening and useful resources being produced by the teams. Tom reminded the teams of the importance of making sure this information was added to team pages on the TIS website so others could see what they were doing.

## Attendance

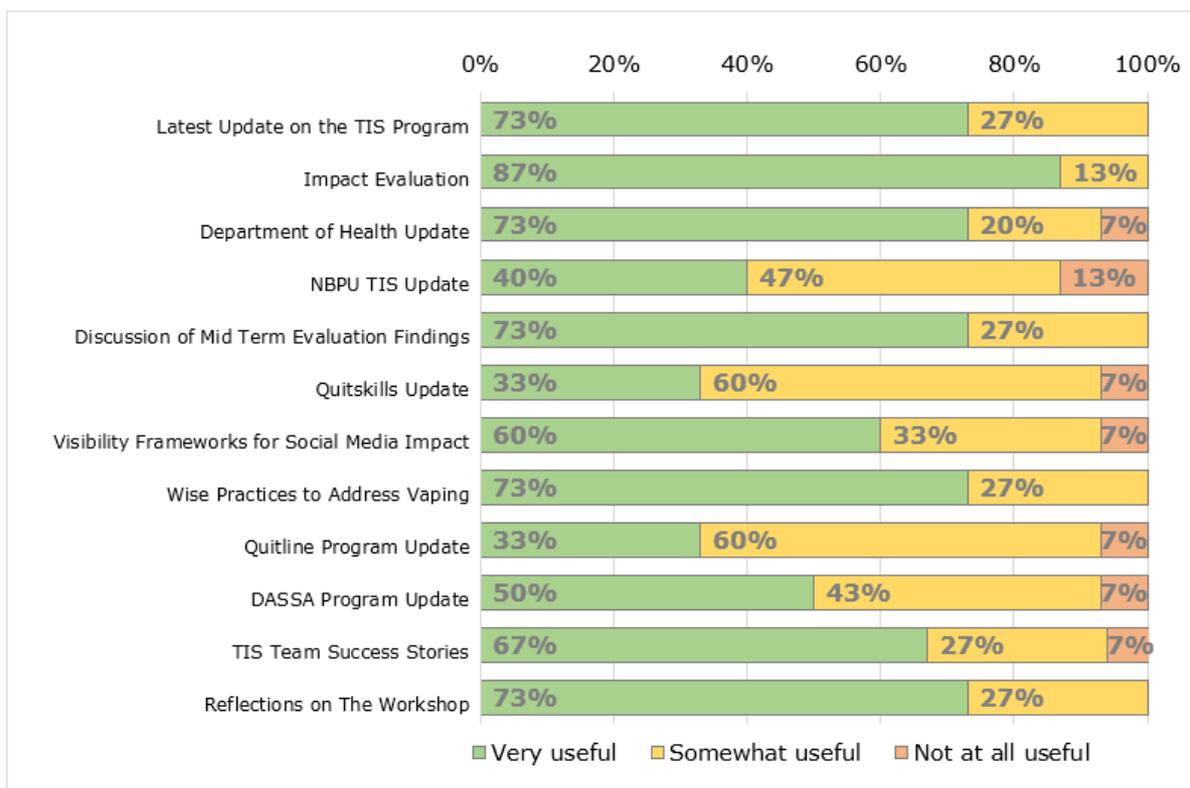
The workshop was attended by 36 participants, including 16 representatives from all 3 Grant Recipients in South Australia. All TIS team participants attended face-to-face.

See [Attachment B](#) for a list of participants.

## Participant Evaluation

Each jurisdictional workshop includes participant evaluation, with both quantitative and qualitative feedback. This assists the NBPU TIS to ensure that future workshops are of most use to TIS teams. Participants were able to respond using an online survey platform (Qualtrics).

A total of 15 responses were received from the 17 TIS workers in attendance. Overall satisfaction with the workshop was high. Sessions were generally rated as very useful or somewhat useful (see Figure 1).



**Figure 1: Participant evaluation of SA Jurisdictional Workshop, June 2021**

Participant's valued the update on the TIS program provided by the National Coordinator, which was provided via zoom:

*Appreciate the National Coordinator making himself available to provide an update, would be interested to hear more information if any can be shared about particular federal MPs that teams can target to invite to events/activities*

*Reinforced that SA need more resources on TISRIC*

However, one participant was dismissive of the suggestion that teams needed to have more resources on the TIS website, noting that 'TISRIC is terrible'. Unfortunately, it is not

possible to identify individual comments, as it would be valuable to find out more about why the website is seen as 'terrible' by this individual in order to improve the interface if possible.

The information provided around the impact evaluation was also appreciated by participants:

*Excellent data and context*

*Always great to hear the great work of ANU from Dr Raglan Maddox*

*Raglan always presents in a clear, easy to understand manner*

*Always great*

as was the process evaluation information provided by CIRCA:

*Even tho' it was via zoom it provided good context for barriers and enablers*

*Did so well with tech issues*

Participant's comments on the Department of Health update were also very positive, suggesting the information provided was well received:

*Nice to hear of the latest "impact" and the key priorities for TIS*

*Was nice to see what is happening and where the next process goes*

*Impressed with the level of information shared by the director (Matilda) has been an improvement from previous directors' workshops*

The response to Quitline and Quitskills presentations were less positive. Comments suggested that this was at least in part because the information had been heard before:

*Not much new information*

Or that the process of involving Quitline in the program was challenging for various reasons:

*No one in community is interested in Quitline*

*Glen and Quitline- ok, but it seems a hard task for 2 Aboriginal staff to service WA, SA, Victoria and NT*

This is not a new phenomenon – feedback from previous workshops has indicated that participants want to know about cutting edge and innovative practice, or want to engage in interactive sessions. NBPU need to consider that whilst it is important to invite other TIS elements to the workshops, this does not have to be an invitation to present. Often the important interactions between teams and the other elements take place outside of formal presentations. The team might like to consider icebreaker activities such as 'speed meeting', 'human bingo' or 'snap', all of which could be developed with a 'TIS' theme and used to encourage discussion and networking between teams and Quitskills/Quitline.

Participants gave positive feedback on the session on addressing vaping:

*Good messaging reinforcement*

*Definitely great information that was being shared with the changing climate and impacts from vaping and e-cigs*

*Always great to get updated Information on this topic*

and the session on social media messaging:

*Good insights in an area that isn't my strength ie social media*

although there was a suggestion that the session could be improved, which is something that we can feedback to the presenter:

*Could be better structured, not sure everyone understood the activities*

Comments on the DASSA presentation were mixed, with some appreciation of the update on the tobacco campaign DASSA had run across SA:

*Good to see the SA campaign and use of colours*

whilst one person was not really clear on the purpose of the session, simply asking:

*Why?*

As always, the sharing our stories sessions was very well received, with teams wanting more time for this activity:

*Good to hear what all the Tis teams are doing and what we can do*

*This section should be longer, and over both days to maximise networking*

*Perhaps scheduled during the agenda/program in between other sessions as to not squeezing in at the end*

*Great to hear how the teams are going and the positive impact in community*

The suggestion to integrate the stories across the workshop is a good one, and something that we have heard before. This is certainly something NBPU will consider doing for the next set of workshops. With regard to having this activity over two days, it is worth noting that some sharing of ideas and stories is integral to the workforce development day, even though there is no set session for this. It may be that flagging to participants that this will be a feature of the day, but that the focus will remain clearly on stories and experiences related to the specific activities of the day (for example running focus groups, or preparing and distributing a survey).

Unfortunately, there were some technical difficulties with the NBPU TIS update, leading to some disappointment from the participants. However, some useful suggestions for improving the content of the update were also provided:

*Would like to hear relevant and useful information and the type and breath of the support that can be offered by NBPU TIS and the expertises available to teams or training and development opportunities*

*Was a bit disappointed that we don't seem to have much tangible connections*

This is something than NBPU can consider for the next workshop.

Finally, the roundup of the days sessions provided by the National coordinator was well received by most participants:

*Good summary about prevention, creativity and TISRIC*

*Reinforced we can't do brief intervention*

### **Thoughts on the venue and catering at the Oval**

Feedback on the venue was very positive (93% rated it 'very good' and 7% 'OK'), particularly in regard to the catering (all respondents rated it as 'Very Good'):

*Lovely*

*Catering was amazing. Robert [the Oval service manager] was bloody amazing*

*Fantastic food!!*

However, the venue was not completely problem free. For example, the screens on which presentations were displayed were smaller than standard displays, meaning that very crowded or wordy presentations were challenging to read:

*It was hard to see the screen*

*The screen size ...*

Solutions to this included the use of handouts or a live stream link:

*possible use of handouts for the table to read what's on the screen. Or the use of a QR code to have a live stream on your phone that you can read without needing to look at the screen*

We have had requests before for handouts, and should consider providing these for the sessions we deliver. We can also ask other presenters to provide handouts, however we cannot make this a requirement. We will also explore the possibility of using a QR code for a live stream, however this is likely to depend on having access to presentations before the event. One other practical solution to this challenge is to ensure the venue has suitable screens before the event, and on the day to ensure that seating arrangements are appropriate.

One person also requested the next workshop be held in a Aboriginal community venue. Previously SA workshops have been held in Aboriginal venues, however under COVID safety requirements many of these venues are no longer viable for the number of attendees at our workshops. It is however something we will continue to explore for future workshops:

*Next time at a community centre - Aboriginal centre*

Finally, participants made numerous positive comments about the workshop organization and planning throughout the day, that are best summed up by one participant who wrote:

*Great job Raquel and Kelly!*

# ATTACHMENT A: Workshop Program

## SA TIS Jurisdictional Workshop Program

Thursday 17 June 2021

Adelaide Oval – Gil Langley Room, Level 4

ADELAIDE



Time	Session	Facilitators/Speakers
8:45am	<b>Housekeeping</b>	<b>Raquel Kerdel</b> (NBPU Project Officer)
9:00 am	<b>Welcome to Country</b>	<b>Robert Kardi Taylor</b> (Kuma Kaaru Cultural Services)
9:15 am	<b>National Co-ordinator</b> – Latest update for the TIS Program and Q&A	<b>Prof. Tom Calma AO</b> (National Co-ordinator TIS)
9:40 am	<b>Impact Evaluation</b> – TIS regional grants on smoking outcomes	<b>Raglan Maddox PhD MPH</b> (Australian National University)
10:10 am	<b>Department of Health</b> – Program update and Q&A	<b>Matilda Jureidini</b> (Child & Family Health Section)
<b>Morning Tea Break 10:40 am</b>		
10:50 am	<b>NBPU TIS</b> Update/actions/follow up	<b>Eileen Van Iersel</b> (Manager NBPU TIS)
11:00 am	<b>Cultural &amp; Indigenous Research Centre Australia (CIRCA)</b> – Discussion of findings from mid-term evaluation of the TIS Program	<b>Lena Etuk</b> (Manager, Research & Evaluation, CIRCA)
11:30 am	<b>Quitskills</b> – Program update & Q&A	<b>Jason Bakker</b> (Manager) <b>Robyn Fawcett</b> (Educator)
12:00 noon	<b>Visibility Frameworks for Social Media Impact</b> – incl. interactive session.	<b>Claudine Thornton</b> (Claudine Thornton Creative)
<b>Lunch Break 12:40 pm</b>		
1:30 pm	<b>Wise Practices to address Vaping</b>	<b>Associate Prof. Penney Upton</b> (NBPU TIS)
2:00 pm	<b>Quitline</b> – Program update & Q&A	<b>Glen Benton &amp; Aboriginal Quitline Counsellor</b> (Cancer Council Victoria)
2:30 pm	<b>DASSA (Drug &amp; Alcohol Services SA)</b> – Program update & Q&A	<b>Cassandra Jones</b> (Senior Project Officer – Tobacco Control Unit, DASSA)
<b>Afternoon Tea 3:00 pm</b>		
3:15 pm	<b>RTCGR / TIS Team Shared Success Story</b> <ul style="list-style-type: none"> <li>• Aboriginal Health Council of SA</li> <li>• Nunkuwarrin Yunti</li> <li>• Pangula Mannamurna</li> </ul>	<b>Facilitated by Raquel Kerdel</b> (NBPU TIS Project Officer)
4:45 pm	<b>National Co-ordinator</b> – Reflections on the messages from the workshop, Wrap up	<b>Prof. Tom Calma AO</b> (National Co-ordinator TIS)
<b>Workshop close 5:00 pm</b>		

## Attachment B: Attendance

#	Name	Organization
1.	Prof. Tom Calma AO	TIS National Coordinator
2.	Benjamin Stewart	Aboriginal Health Council of South Australia
3.	Carron Daveson	Aboriginal Health Council of South Australia
4.	Grant Day	Aboriginal Health Council of South Australia
5.	Jessica Stevens	Aboriginal Health Council of South Australia
6.	Lena-Pearl Bridgland	Aboriginal Health Council of South Australia
7.	Tim Lawrence	Aboriginal Health Council of South Australia
8.	Trevor Wingard	Aboriginal Health Council of South Australia
9.	Zena Wingfield	Aboriginal Health Council of South Australia
10.	Eva Pratt	Nunkuwarrin Yunti of South Australia
11.	Ishra Prasad	Nunkuwarrin Yunti of South Australia
12.	Leann Bonner	Nunkuwarrin Yunti of South Australia
13.	Rebecca Shaw	Nunkuwarrin Yunti of South Australia
14.	Troy Bond	Nunkuwarrin Yunti of South Australia
15.	Danielle Ashford	Pangula Mannamurna Aboriginal Corporation
16.	Kirsten Button	Pangula Mannamurna Aboriginal Corporation
17.	Kelly Anderson	Pangula Mannamurna Aboriginal Corporation
18.	Clayton Irwin	Department of Health
19.	Matilda Jureidini	Department of Health
20.	Raglan Maddox	Australian National University
21.	Lena Etuk*	CIRCA
22.	Claudine Thornton	Claudine Thornton Creative
23.	Cassandra Jones	Drug and Alcohol Services of south Australia (DASSA)
24.	Normy Gemeroth	Funding Agreement Manager (DSS)
25.	Glen Benton*	Quitline
26.	Jamara Maza*	Quitline
27.	Jason Bakker	Quitskills
28.	Robyn Fawcett	Quitskills
29.	Di Robinson	SA Health
30.	Eileen Van Iersel	NBPU TIS
31.	Kelly Franklin	NBPU TIS
32.	Penney Upton	NBPU TIS
33.	Raquel Kerdel	NBPU TIS
34.	Rod Reeve	NBPU TIS
35.	Scott McLennan	NBPU TIS
36.	Sunil George	NBPU TIS

\* Participated by videoconference (Zoom)