

National Best Practice Unit –
Tackling Indigenous Smoking

**JURISDICTIONAL
WORKSHOP REPORT
QUEENSLAND**

24 June 2020

Introduction

The Tackling Indigenous Smoking (TIS) jurisdictional workshops are an important way in which the National Best Practice Unit Tackling Indigenous Smoking (NBPU TIS) provides support to the TIS teams located in the Regional Tobacco Control Grant (RTCG) organisations.

The workshops aim to:

- promote an evidence-based approach to tackling smoking in Aboriginal and Torres Strait Islander communities;
- share best practice of 'what works' and develop a community of practice amongst TIS teams (peer-to-peer learning and network building);
- provide a forum for resolving implementation challenges;
- provide training and tools to assist TIS teams in program delivery; and
- ensure a shared understanding of the TIS program

There are six jurisdictional TIS workshops per year¹.

The Queensland Jurisdictional Workshop

Usually, TIS jurisdictional workshops are held face-to-face in a major or regional centre within the jurisdiction(s). Unfortunately, the COVID-19 pandemic made this impossible. It had been planned to hold the Queensland jurisdictional workshop in Cairns on 24 June 2020; instead, it was held by videoconference (Zoom) on the same date but shortened to a half-day (3 ½ to 4 hours) to fit the online format.

Program

Because of the limited duration of the workshop, a set agenda format was used of key presenters plus a presentation specific to Queensland (Queensland Health Quitline). See [Attachment A](#) for an outline of the program as distributed to participants ahead of the workshop.

Summaries of the Workshop sessions are as follows – please see participant presentations on the Jurisdictional Workshop presentations page of the TIS Website² for details. The web page also includes access to a video recording of the workshop for those who were unable to attend on the day or who wish to review the information presented.

- 1. Housekeeping and Zoom meeting workshop guidelines (Benjamin Stewart, NBPU TIS)**
- 2. Acknowledgement of Country & Introductions (Benjamin Stewart, NBPU TIS)**
- 3. Latest Update for the TIS Program from the National Co-ordinator (Prof. Tom Calma AO)**

Professor Calma gave an overview of the TIS Program. Information covered in the presentation included: the expansion of programs to target pregnant women and remote area smokers; continuing evaluation to monitor the efficiency and effectiveness

¹ The workshops for New South Wales and the Australian Capital Territory, and for Tasmania and Victoria are combined.

² See <https://tacklingsmoking.org.au/resources/jurisdictional-workshop-presentations/>.

of individual programs; an overview of TIS program processes; questions for TIS staff; the TIS program's response to the COVID-19 pandemic; and information about World No Tobacco Day 2020.

4. NBPU Update and response to COVID-19 (Desley Thompson, NBPU TIS)

This presentation was delivered by Desley Thompson, the NBPU TIS Manager, and provides an overview of the National Best Practice Unit (NBPU); the work that has been undertaken in the past year; working through COVID-19; working with TIS teams and the 'Working at a distance survey' and its results; and the TIS website and its resources.

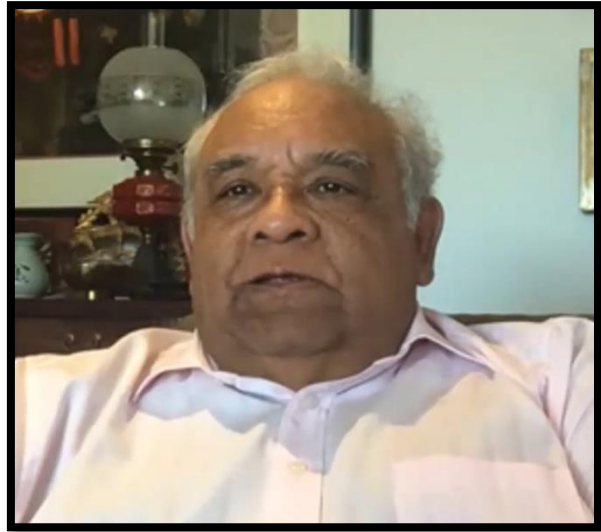


Figure 1: Professor Tom Calma AO addresses the Workshop

5. Impact evaluation of TIS regional grants on smoking outcomes (Raglan Maddox, ANU)

This presentation was delivered by Raglan Maddox from the Australian National University (ANU). Information in the presentation related to: an impact evaluation conducted of TIS regional grants on smoking outcomes; the Mayi Kuwayu study; and COVID-19 and smoking.

6. Program update from the Department of Health (Trudy McInnis, Australian Government Department of Health)

Ms McInnis updated participants on the TIS program from the perspective of the Department of Health, including on: new smoking rate data; new/expanded remote RTCGs; new NT remote Indigenous tobacco control working group; smoking in pregnancy roundtable; updates to governance and administration; COVID-19; and plans for the coming year.

7. Supporting Indigenous Smokers to Assist Quitting, Implementation phase (Gillian Gould, iSISTAQUIT)

In Prof Gillian Gould's unavoidable absence, this presentation was delivered by Joley Foster and Allison Hart about the Supporting Indigenous Smokers to Assist Quitting (SISTAQUIT) program's implementation phase.

8. Presentation by Queensland Health Quitline (Claudia Regan-Knight, Peter Coombes)

This presentation was delivered by Claudia Regan-Knights (Health Promotion Officer) and Peter Coombes (Allied Health Telephone Counsellor). The presentation provided an update on Quitline service delivery through COVID-19, supporting Aboriginal and Torres Strait Islander Queenslanders to quit and other recent changes.



Figure 2: Claudia Regan Knights and Peter Coombes of Queensland Health Quitline present to the meeting

9. Update / actions and follow up (Desley Thompson, NBPU TIS)

The Manager of the NBPU TIS summarised key outcomes from the meeting.

10. Reflections on the messages from the workshop / Wrap up from the National Co-ordinator (Prof. Tom Calma AO)

Professor Tom thanked teams for their presentations and sharing the work that is being done across Queensland.

Registration / Attendance

The workshop received registrations from 57 participants, including 38 TIS workers from four of the five Grant Recipients in Queensland (see *Figure 3* and Attachment_B). Note:

- these figures are based on those who registered online to attend the online workshop. While almost all of those who registered attended, a few were unable to join because of technical difficulties (4 from the IUIH partners);
- in some cases, other TIS Team members were present at the meeting but sharing a single screen / registration so are not counted / listed; and
- TIS team representatives attended from four grant recipients (the Institute of Urban Indigenous Health [IUIH], Torres Health, Carbal Medical Centre, and Apunipima Cape York Health Council). Unfortunately, representatives from the North Coast Aboriginal Corporation for Community Health were unable to attend due to a clash with an organisational planning day.

	Registration / Attendance
National Coordinator	1
TIS workers (from 4 out of 5 Grant Recipients)	38
Department of Health	2
NBPU TIS	7
Other	9
	57

Figure 3: Registration / attendance at Queensland jurisdictional workshop, June 2020

Participant Evaluation

Each jurisdictional workshop includes participant evaluation, with both quantitative and qualitative feedback. This assists the NBPU TIS to ensure that future workshops are of most use to TIS teams. When workshops are held face-to-face, participant evaluation feedback can be received both online and in hardcopy; with online videoconferences participants are asked to respond using an online survey platform (Qualtrics).

Response rates for online videoconferencing are generally lower than for face-to-face workshops, partly because multiple TIS team members attending through one video location are likely to give one response, and partly because it may be difficult for participants to find the time to respond once they leave the workshop and return to their busy workplaces.

A total of 20 responses were received from participants. However not everyone answered all the questions – for some participants this was because they had not been able to join the early sessions due to registration problems. Overall satisfaction with the workshop was high. Most sessions were rated as very useful or somewhat useful (see *Figure 4*). Only two sessions were rated as not at all useful (by one participant in each case). It is worth noting that these were the final two sessions, and this may simply reflect zoom fatigue for the respondent(s).

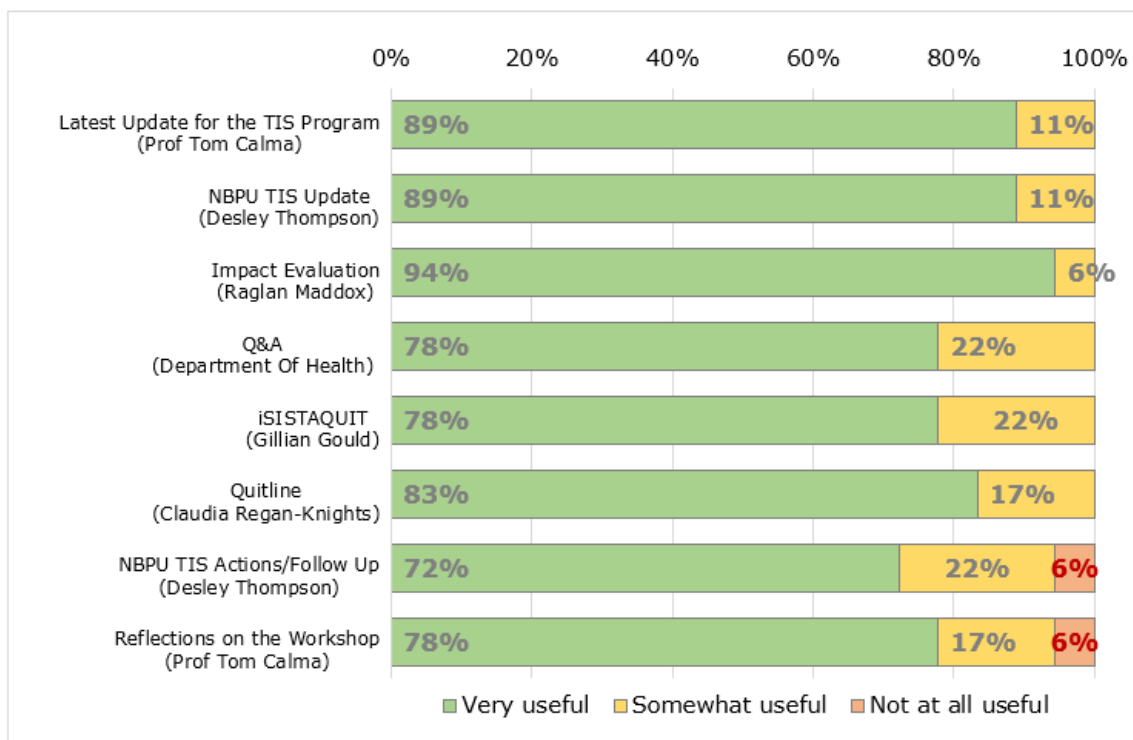


Figure 4: Participant evaluation of Queensland jurisdictional workshop sessions, June 2020

Comments provided by participants on the workshop was predominantly positive, with several people thanking the NBPU for organizing the workshop and expressing satisfaction in the workshop experience:

Thanks to the organisers takes a lot to pull this off!

Big thank you to Benjamin for accommodating SISTAQUIT and iSISTAQUIT change of presenters at very short notice.

Well done everyone, thank you!

Thank you! Great to still be able to engage with NBPU.

Thank you

Really enjoyed the workshop. Looking forward to working with you all.

Very organised

Well organised and worked seamlessly

Feedback on session content suggested the topics were useful:

What I did see was very useful and interesting. Thank you.

Was great to hear the other officers experiences during covid and an update on where TIS Program after a rough start to the year because of covid.

Great to see this new info from Uncle Tom!

Always a pleasure due to the amount of knowledge gained!

However, although the information provided in the workshop was valued, for some people the volume of information provided in such a short space of time was overwhelming:

It was good but a lot to process in one sitting

I found the information to be valuable although it felt like a lot to take in during the session with them being over an hour long each.

This was a great meeting with huge amounts of information gained etc. I was a bit hesitant about the time as in 09.30 until 1.00pm however it was well worth it!

One participant suggested that this could be overcome by splitting the delivery up and allowing more time for discussion:

The workshop would be better delivered in parts of weeks instead of one day. That would allow more time dedicated to each topic/presentation and we could factor in time for discussion.

The importance of having more discussion during the workshop was also highlighted under the general evaluation questions, where an overwhelming majority (95%) said they would have liked more time for discussion. Only one respondent said they did not want more discussion time.

Feedback on use of Zoom for the workshop

The delivery by video conference (Zoom) seemed to work well for most participants, with 84% (16/19) saying the use of Zoom was very good. All other participants who responded thought the use of Zoom was OK (16% or 3/19). No-one felt the use of Zoom to be a problem.

Most participants (84% or 16/19) also reported having a very good connection during the workshop. A further 11% (2/16) had a few problems and only one person found it was not good at all (5%).

Most participants who responded stated that three hours was just the right length for the workshop (78%, 14/18). Only 3 respondents (17%) felt the workshop was too long and only one person felt it was not long enough (6%). Respondents were evenly split regarding whether more breaks were needed during the workshop. Fifty eight percent felt the number of breaks was just right (11/19), whilst the remaining 42% felt a short break (10 minutes) every hour would have been better (8/19). No-one felt there were too many breaks.

Several benefits of using Zoom for the workshop were noted by respondents including ease of use, and being able to participate from a distance:

Easy to connect and share with a range of people

Have used prior

Easy to use.

Easy to attend, functionality was good and allowed interaction.

Can still be at work but still participate.

It was an excellent use of technology. Seamless.

handy to catch up without leaving home

Constructive comments on how the Zoom workshop format could be improved included:

1. Keeping speakers to time

Try to keep people to time limits if they go over.

Keep people to time

2. Taking more breaks

Perhaps another break

Take a short regular break

3. increasing the opportunities for discussion

Maybe split into two workshops and have a q/a and reflection

More questions from other members would be great

ATTACHMENT A: Workshop Program

QUEENSLAND TIS JURISDICTIONAL WORKSHOP PROGRAM

Wednesday 24th JUNE 2020

ZOOM Meeting ID: 944 3717 6797

PASSWORD: 923563



START TIMES: SA & NT – 9:00AM / QLD & ACT – 9:30AM

Duration	Session	Facilitators/Speakers
START TIME	Welcome	
12 MINS	Housekeeping - Zoom meeting workshop guidelines	Benjamin Stewart NBPU Project Officer
3 MINS	Acknowledgement of Country	Benjamin Stewart NBPU Project Officer
15 MINS	Introductions - Roll call of those registered	Benjamin Stewart NBPU Project Officer
30 MINS	National Co-ordinator - Latest Update for the TIS Program - Q&A	Prof. Tom Calma AO National Co-ordinator TIS
20 MINS	National Best Practice Unit TIS - Update - Response to COVID-19 (working at a distance)	Desley Thompson Manager NBPU TIS
15 MINS	Impact evaluation - Tackling Indigenous Smoking regional grants on smoking outcomes	Raglan Maddox PhD MPH
15 MINS	Video conference break	
30 MINS	Department of Health - Program update - Q&A	Trudy McInnis Department of Health
20 MINS	iSISTAQUIT - Supporting Indigenous Smokers to Assist Quitting, Implementation phase	Associate Professor Gillian Gould
20 MINS	Queensland Health - Quitline	Claudia Regan-Knights Queensland Health
5 MINS	National Best Practice Unit TIS - Actions/follow	Desley Thompson Manager NBPU TIS
20 MINS	National Co-ordinator - Reflections on the messages from the workshop - Wrap up	Prof. Tom Calma AO National Co-ordinator TIS
3 HOURS 10 MINUTES	Workshop close	

Attachment B: Registration / Attendance

	Name	Organisation
1	Prof Tom Calma	National Coordinator TIS
2	Carrie Rofe	Apunipima Cape York Health Council
3	Zamira Tyson	ATSICHS (IUIH)
4	Joshua Maris	ATSICHS Brisbane (IUIH)
5	Marlene Duus	Australian Government Department of Health
6	Trudy Mcinnis	Australian Government Department of Health
7	Raglan Maddox	Australian National university
8	Jeneya Cora	Bidgerdii (IUIH)
9	T Campbell	Carbal Medical Service
10	Anna Arabena-Byrnes	Carbal Medical Services
11	Antonio Mann	Deadly Choices (IUIH)
12	Grayson Morgan	Deadly Choices (IUIH)
13	Joseph Guenzler	Deadly Choices (IUIH)
14**	Kierran Moseley	Deadly Choices (IUIH)
15	Nykocha Richardson	Deadly Choices (IUIH)
16	Peter Stoddart	Deadly Choices (IUIH)
17	Samantha AhSee	Deadly Choices (IUIH)
18	Samuel pierce	Deadly Choices (IUIH)
19	Tayce Manning	Deadly Choices (IUIH)
20	David Daisy	Deadly Choices Rockhampton (IUIH)
21	Shilee Richards	Deadly Choices Rockhampton (IUIH)
22	Cassie Douglas	Galangoor Duwalami Primary Health Care Service (IUIH)
23	Melanie Green	Galangoor Duwalami Primary Health Care Service (IUIH)
24	Rose Robe	Galangoor Duwalami Primary Health Care Service (IUIH)
25	Shane Nelson	Galangoor Duwalami Primary Health Care Service (IUIH)
26	Samara Luta	Institute for Urban Indigenous Health - Deadly Choices (IUIH)
27**	Sean Yorston	Institute for Urban Indigenous Health - Deadly Choices (IUIH)
28	Bo de la Cruz	Institute for Urban Indigenous Health (IUIH)
29	Charkeira Conlon	Institute for Urban Indigenous health (IUIH)
30	Donisha Duff	Institute for Urban Indigenous Health (IUIH)
31	Jakai Glover-Ward	Institute for Urban Indigenous Health (IUIH)
32	Jason Fagan	Institute for Urban Indigenous Health (IUIH)
33	Keiron Lander	Institute for Urban Indigenous Health (IUIH)
34	Latoya Harbin	Institute for Urban Indigenous Health (IUIH)
35	Luke dumas	Institute for Urban Indigenous Health (IUIH)
36	Shannon Turbane	Institute for Urban Indigenous health (IUIH)
37**	Taylor Anderson-Kina	Institute of Urban Indigenous Health (IUIH)

Attachment B: Registration / Attendance

	Name	Organisation
38	Allison Hart	iSISTAQUIT – University of Newcastle
39	Prof Gillian Gould	iSISTAQUIT – University of Newcastle
40	Gina La Hera Fuentes	iSISTAQUIT – University of Newcastle
41	Joley Foster	iSISTAQUIT – University of Newcastle
42	Nicole Ryan	iSISTAQUIT – University of Newcastle
43	Parivash Eftekhari	iSISTAQUIT – University of Newcastle
44	Julian Christian	Kambu - Institute for Urban Indigenous Health (IUIH)
45	Penney Upton	Health Research Institute University of Canberra
46	Desley Thompson	NBPU TIS
47	Benjamin Stewart	NBPU TIS
48	Kelly Franklin	NBPU TIS
49	Maxine Turner	NBPU TIS
50	Raquel Kerdel	NBPU TIS
51	Rod Reeve	NBPU TIS
52	Claudia Regan-Knights	Queensland Health - Quitline
53	Peter Coombes	Queensland Health - Quitline
54	Paula Arnol	Torres Health Indigenous Organisation
55	Donna Lauder	Townsville Aboriginal and Islander Health Service (IUIH)
56	E Tanna	Townsville Aboriginal and Islander Health Service (IUIH)
57	Leilani Geia	Townsville Aboriginal and Islander Health Service (IUIH)

*Three registrations did not give their permission to have their video and audio recorded as part of the official record of this workshop.