

Health Contact Centre

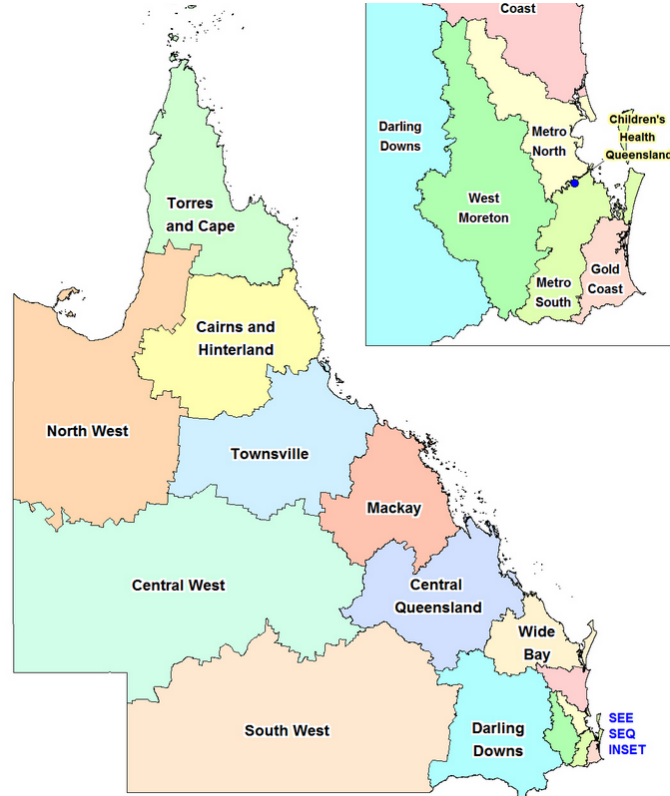
# Quitline: Queensland

Peter Coombes, Counsellor

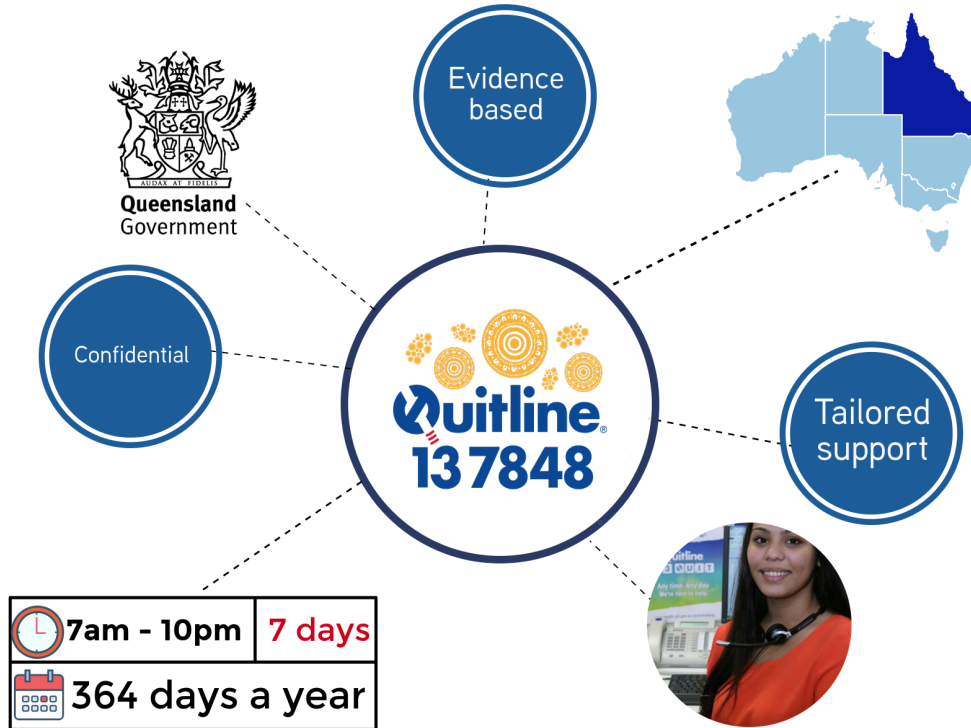
Casey Windshuttle, Senior Health Promotion Officer

**Quitline**  
**13 7848**

# Queensland



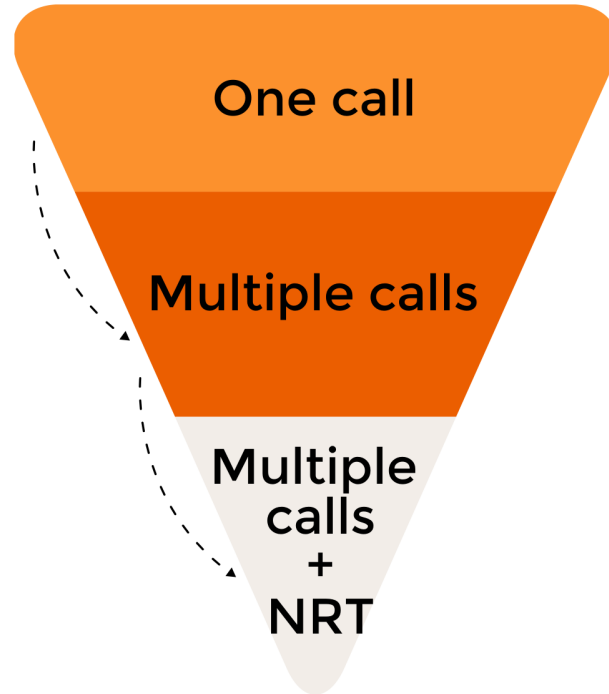
# Service overview



# Counselling team



# Programs



# Intensive support

- 4 telephone support calls
- 12 weeks of nicotine replacement therapy
- 3 evaluation calls

## Program Structure

← Program Calls (4 contacts) →				← Evaluation Calls (3 contacts) →		
AQPSC	SC2	SC3	SC4 (End of program)	EV1	EV2	EV3
	+2 weeks	+1 week	+3 weeks	+3 months	+3 months	+6 months



**Quitline—**  
supporting Aboriginal  
and Torres Strait Islander  
people to quit smoking

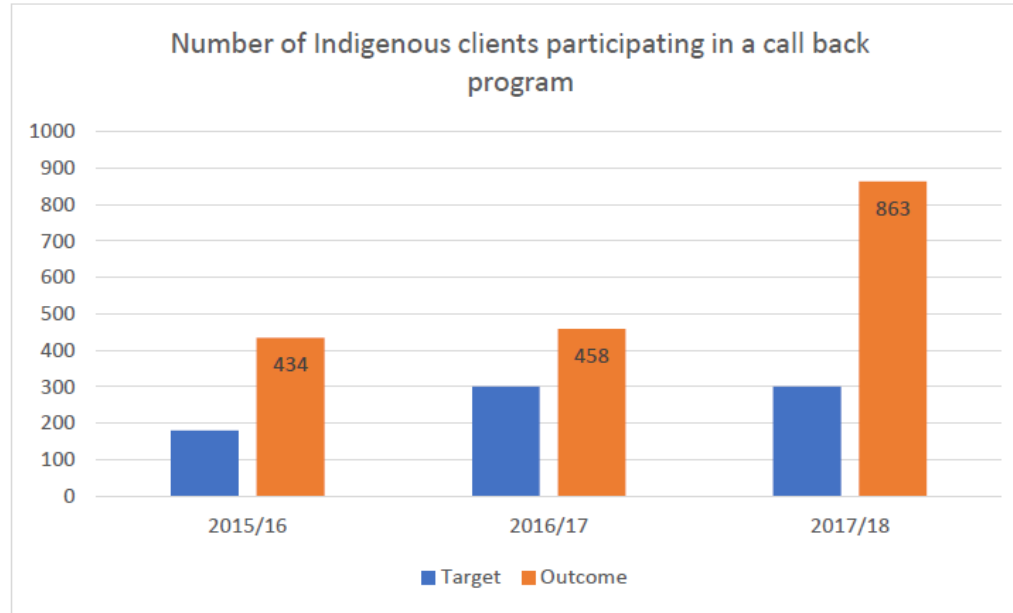


# Priority groups

- Aboriginal and Torres Strait Islander peoples
- Pregnant women and partners
- People living in rural, regional and remote areas
- Clients of Department of Housing
- Clients of community mental health services

# TIS project outcomes

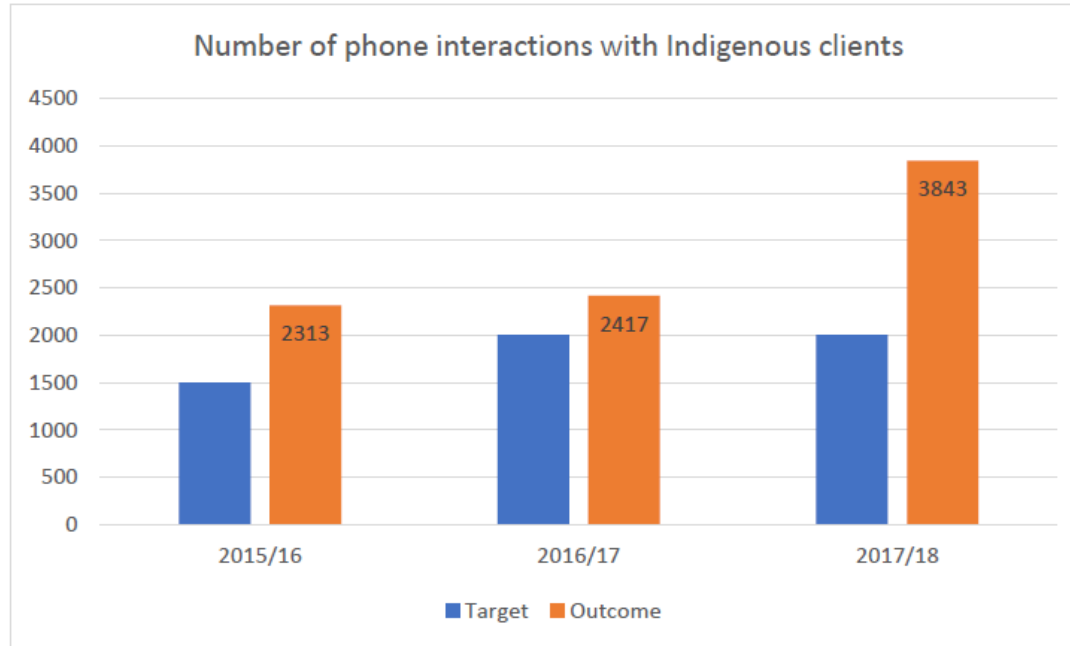
Figure 3. KPI 5a: Number of Indigenous clients participating in a call back program





# TIS project outcomes

Figure 4. KPI 3b: Number of phone interactions with Indigenous clients



# Discussion: Tackling Indigenous Smoking in Queensland

- Questions
- Strengths
- Challenges
- Opportunities

# Contact details

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## **Health Promotion team**

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